

# Concerns?

The Alberta College of Pharmacy governs the pharmacy profession in Alberta to support and protect the public's health and well-being. We take responsibility for pharmacy practice by setting and enforcing high standards of competence and ethical conduct.

Patients who have concerns about the pharmacy services they receive are encouraged to discuss the problem directly with the pharmacist.

Every pharmacy has a pharmacy licensee, responsible for the policies and procedures at the pharmacy, who can also address your concerns. If necessary, you may ask to speak to the licensee.

If you are still concerned, you may contact the Alberta College of Pharmacy toll free at 1-877-227-3838 or by visiting the college website [abpharmacy.ca](http://abpharmacy.ca).



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